

CENTRAL JACKSON COUNTY FIRE PROTECTION DISTRICT

2020 BY THE NUMBERS | SERVING BLUE SPRINGS, GRAIN VALLEY,
& LAKE TAPAWINGO

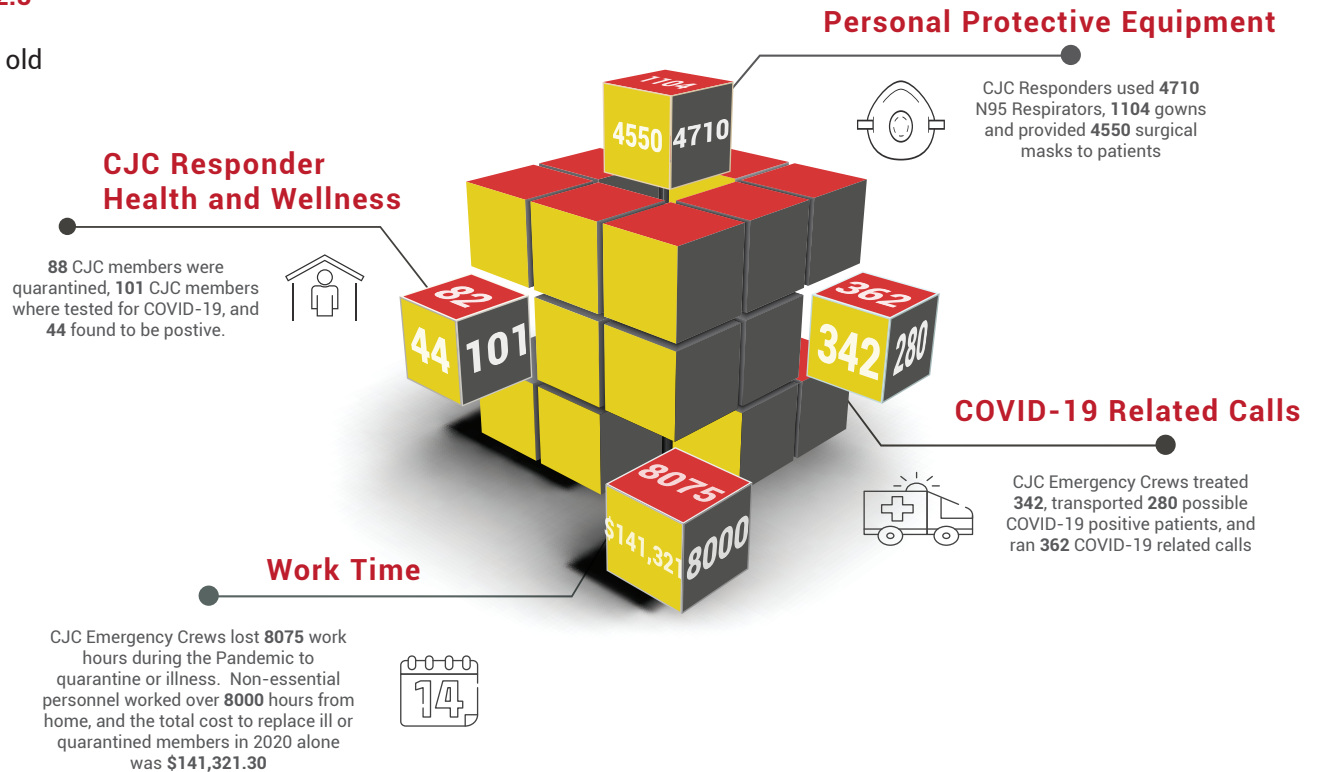


We Stand Ready.

- Total Emergency Calls - **8320**
Fires - **145**
EMS - **6208**
Other - **1967**
- Inter-Facility Transfers - **881**
(10.58% of all calls, 17.28% of transports)
- Most Common EMS call type:
Falls (**13.1%** of EMS Transports), including
lift assists, falls accounted for **16.45%** of all calls for
assistance
- Average age of patient treated by EMS for a fall - **72.5**
years old
- Average age of patient treated by EMS - **59.0** years old
- Transports of District residents - **4966**

- Pre-Incident value of all property involved in fires was
\$10,596,367. Total dollar loss was **\$1,799,963** resulting in
a save ratio of **83%** or **\$8,796,404**
- Fire Dollars Saved for 2020 was **\$**
- CJCares intervened on behalf of **97** District residents,
314 times
- The busiest day of the week is **Friday**
- The busiest hour during the day is between **1 - 2 PM**
and the slowest hour is between **4 - 5 AM**

CJCFPD 2020 COVID-19 PANDEMIC BY THE NUMBERS



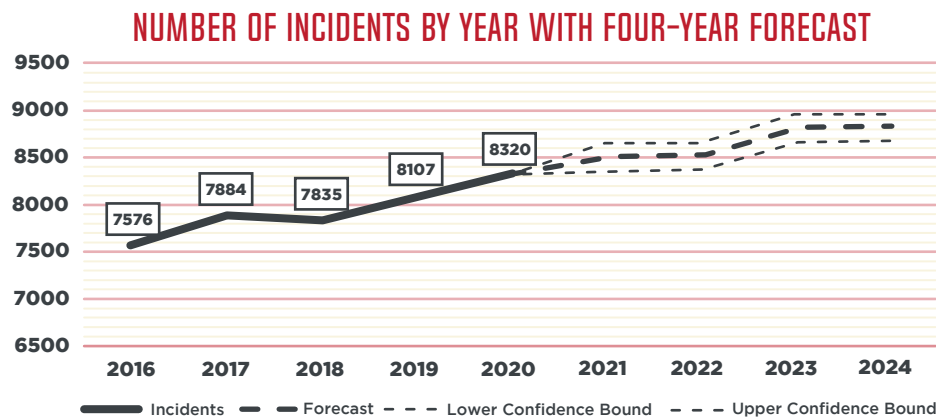
CJCFPD STRATEGIC PLANNING FOR 2021-2023



We Stand Ready.

Total Calls for Assistance Trending Up

While we do perform a community-driven Strategic Planning process every three years, we constantly monitor performance, call volume and plan progress. As you can see from the graph below, total requests for assistance continue to increase.



The Goal of Goals

Between 2018-2020, CJCFPD met 17 of 20 goals identified in the last Strategic Plan. While that may seem to be short of the mark, the purpose of establishing goals is to "stretch" capability, efficiency and capacity. Goals that are too easily attainable sometimes fail to encourage growth and self-assessment. To that point, the 2021-2023 Plan includes a total of 30 goals. Aiming high and falling just short is much better than aiming low and hitting the mark. Organizationally, CJCFPD prefers to aim high.

Community Strategic Planning Survey Data

• Who answered the Community Survey?

- 73% of respondents had interaction with CJC during an emergency call or a CJCares visit
- Of those, 97.85% felt their needs and expectations were "Exceeded" (66.67%) or "Met" (32.18%).
- 90% live within District Boundaries, 27.5% live and work within the District and 15.5% own a business within the District.

• What were the priorities they identified?

- The top five identified mission priorities for CJC in order of importance were:
 - Emergency Medical Response
 - Firefighting
 - Emergency Management
 - Community Risk Reduction
 - Specialty Rescue Operations

CJCFPD 2020 Strategic Planning Timeline

As part of our status as an Accredited Fire Department, CJCFPD develops, publicizes and executes our Strategic Plan with as much transparency and collaboration as possible. This approach leads to enhanced goal selection and improved goal performance. As noted below, we began our planning process in early 2020

