CENTRAL JACKSON COUNTY FIRE PROTECTION DISTRICT







We Stand Ready.

2020 BY THE NUMBERS | SERVING BLUE SPRINGS, GRAIN VALLEY, & LAKE TAPAWINGO

• Total Emergency Calls - 8320

Fires - **145**

EMS - 6208

Other - 1967

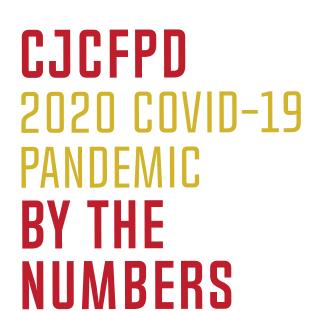
- Inter-Facility Transfers 881 (10.58% of all calls, 17.28% of transports)
- Most Common EMS call type:
 Falls (13.1% of EMS Transports), including lift assists, falls accounted for 16.45% of all calls for assistance
- Average age of patient treated by EMS for a fall 72.5 years old
- Average age of patient treated by EMS 59.0 years old
- Transports of District residents 4966

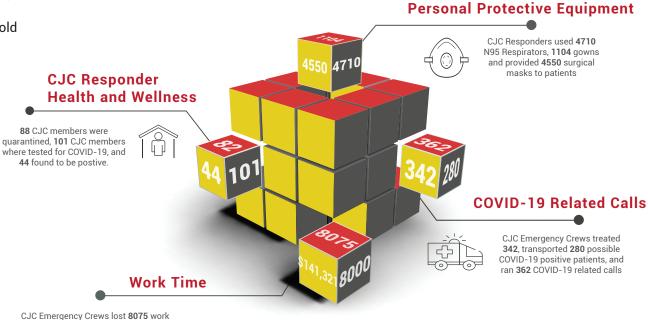
- Pre-Incident value of all property involved in fires was \$10,596,367. Total dollar loss was \$1,799,963 resulting in a save ratio of 83% or \$8,796,404
- Fire Dollars Saved for 2020 was \$
- CJCares intervened on behalf of 97 District residents,
 314 times
- The busiest day of the week is Friday

hours during the Pandemic to quarantine or illness. Non-essential

personnel worked over **8000** hours from home, and the total cost to replace ill or quarantined members in 2020 alone was **\$141,321.30**

 The busiest hour during the day is between 1 - 2 PM and the slowest hour is between 4 - 5 AM





CJCFPD STRATEGIC PLANNING FOR **2021-2023**



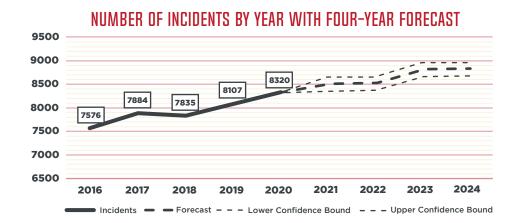




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Total Calls for Assistance Trending Up

While we do perform a community-driven Strategic Planning process every three years, we constantly monitor performance, call volume and plan progress. As you can see from the graph below, total requests for assistance continue to increase.



The Goal of Goals

Between 2018-2020, CJCFPD met 17 of 20 goals identified in the last Strategic Plan. While that may seem to be short of the mark, the purpose of establishing goals is to "stretch" capability, efficiency and capacity. Goals that are to easily attainable sometimes fail to encourage growth and self-assessment. To that point, the 2021-2023 Plan includes a total of 30 goals. Aiming high and falling just short is much better than aiming low and hitting the mark. Organizationally, CJCFPD prefers to aim high.

Community Strategic Planning Survey Data

- Who answered the Community Survey?
 - 73% of respondents had interaction with CJC during an emergency call or a CJCares visit
 - Of those, 97.85% felt their needs and expectations were "Exceeded" (66.67%) or "Met" (32.18%).
 - 90% live within District Boundaries, 27.5% live and work within the District and 15.5% own a business within the District.
- What were the priorities they identified?
 - The top five identified mission priorities for CJC in order of importance were:
 - Emergency Medical Response
 - Firefighting

Planning Process

- Emergency Management
- Community Risk Reduction
- Specialty Rescue Operations

CJCFPD 2020 Strategic Planning Timeline As part of our status as an Accredited Fire Department, CJCFPD develops, publicizes and executes our Strategic Plan with as much transparency and collaboration as possible. This approach leads to enhanced goal selection and improved goal performance. As noted below, we began our planning process in early 2020 Planning begins.. CJC survey says. Survey says.. Building the plan... Development and Evaluate Community Plans began for Compile input and Input and conduct survey traditional Strategic Survey for Strategic of CJC internal Planning process 2021-2023 Strategic Plan stakeholders Nov 2020 Jan 2021 Nov 2020 The best laid plans... Community says... CJC members say.. Wrap up and Print Late Novemeber, held Recognition that COVID-19 had changed Virutal Strategic Planning stakeholders in a series of round-table Community Meetings assumptions and began development of Virtual